

MIHAIL LAZAR

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PROFESSIONAL SUMMARY

Proven talent for aligning network administration strategy with established and emerging technologies to achieve maximum operational impacts with minimum resource expenditures. Growth-focused technology complex Cisco network architectures, Windows servers, Fidelio and Micros systems management on board cruise ships, wireless infrastructure development, technology solutions, and project management.

CORE COMPETENCIES

Enterprise Architecture

- Business / IT alignment
- Cisco networks design
- Cloud computing
- Fiber optic networks
- Wireless Networks
- Windows Servers
- CCTV NVR systems

Hospitality Systems

- Fidelio SPMS
- Fidelio MMS
- Meal Count System
- VING card system
- Credit Cards authentication
- AMOS Maintenance System

Self-Development

- Project Planning
- Client Relationships
- Communication skills
- Budgets Planning

PROFESSIONAL EXPERIENCE

CRYSTAL CRUISES – LOS ANGELES, USA, CRUISE/SHIPPING, NOVEMBER 2015 – PRESENT

FLEET IT INFRASTRUCTURE OFFICER, Nov 2016 - present

- Monitoring network engineering performance and ensure system availability and reliability
- Configure and install various network devices and services (e.g., routers, switches, firewalls, load balancers, VPN, QoS)
- Perform network maintenance and system upgrades including service packs, patches, hotfixes and security configurations
- Monitor performance and ensure system availability and reliability
- Monitor system resource utilization, trending, and capacity planning
- Work within established configuration and change management policies to ensure awareness, approval, and success of changes made to the network infrastructure
- Select and implement security tools, policies, and procedures in conjunction with the company's security team
- Liaise with vendors and other IT personnel for problem resolution

IT OFFICER, Nov 2015 – Nov 2016

- Oversee Hotel System modules: Ships Property Management System, MXP (Materials Management System) , Infogenesis (Retail Point of Sale)
- Troubleshoot maintain and optimize Meru wireless network
- Implemented VING VISION; a door locking system - Client/Server, Structural Changes, Training of security as needed
- Supervise all ship servers; Windows 2012 Domain Controllers, File server, Exchange Server, VING, Hotel System, MXP, Microsoft SQL servers, AMOS
- Configure and maintain all networking equipment; CISCO ship network system including L3 switches, routers, L2 switches, VPN connections.
- Administrate Hyper-V and failover cluster virtual systems
- Monitor and administrate SAN infrastructure.

PULLMANTUR CRUISES – MADRID, SPAIN, CRUISE/SHIPPING, APRIL 2010 – OCTOBER 2015

IT MANAGER, Jan 2013 – Oct 2015

- Oversee all Fidelio Cruise System: Fidelio: SPMS (Ships Property Management System), MMS (Materials Management System) , RPOS (Retail Point of Sale), MCS (Meal Count System)
- Manage MICROS and related hardware; perform maintenance/support/implementation of hardware and software
- Integrated 'Internet Café Solution'; project included maintenance and support of hardware and software for Passenger and crew Internet Cafe
- Implemented VING VISION; a door locking system - Client/Server, Structural Changes, Training of security as needed
- Spearhead implementation of AMOS; create user accounts in respective user groups; enable/disable users, maintain remote connection to ship, monitor health of server
- Troubleshoot hardware and software issues of NICE VISION CCTV, a CCTV system on board
- Supervise all ship servers; Domain Controllers, File server, Micros servers, Fidelio Servers, Mail Server, Interface Servers, Internet Cafe Server, Intranet, Ving Server
- Configure and maintain all networking equipment; CISCO ship network system, VPN connections.
- Administrate VMware and failover cluster virtual systems
- Monitor and administrate SAN storage infrastructure.

TECHNICAL AMOS CONTROLLER , March 2010 - Jan 2013

- Assisted the Heads of Department with on board purchasing
- Ensure planned maintenance for AMOS was carried out; controlled budgets
- Advised ship and office management about maintenance and purchasing priorities
- Executed inventory audits to check the accuracy of the actual stores against registered AMOS inventory.
- Controlled the purchasing orders process for the concerned vessel (issuing PO, Superintendent approvals and receipt control onboard)
- Consolidated agreements and sent the yearly budget to the office for deck and engine departments

NATIONAL RAIL COMPANY – CONSTANTA, ROMANIA, TELECOMMUNICATIONS, AUGUST 2007 – MAR 2010

Network Administrator, August 2008 – March 2010

- Administered LAN & WAN CISCO equipment
- Designed and implemented new network projects

Field Engineer, August 2007 – August 2008

- Implemented new networks based on the design notes
- Troubleshoot help-desk tickets

EDUCATION AND CERTIFICATIONS

- BACHELOR OF ARTS (B.A.) IN TELECOMMUNICATIONS, 2006, Dunarea de Jos Univeristy, Galati, Romania
- CCNA Routing and Switching Certification
- CCNP Routing and Switching Certification

ADDITIONAL INFORMATION

Languages: English (fluent), Romanian (native), French (beginner), Spanish (fluent)

Hobbies: Sailing, skiing